Sense Anywhere — SIMPLY SMARTER

SAClient Portal Features

	Standard 1 Credit*	MOST POPULAR Pro 1,5 Credits*	BEST VALUE Enterprise 2 Credits*
Analysis and Visualisation			
Temperature	✓	✓	✓
Humidity	✓	✓	✓
CO2	✓	✓	✓
Insight in the online / offline status of the devices	✓	✓	✓
(Door) Magnet Switch	✓	✓	✓
Arrival / Departure	✓	✓	✓
Motion	✓	✓	✓
Signal strength	✓	✓	✓
Battery Voltage	✓	✓	✓
Max. single retrieval period (months)	1	3	12
Data storage period (years)	5	10	15
Max. loggers in charts	10	50	100
Save function Data Analysis	✓	✓	✓
QRView	✓	✓	✓
Dashboard widgets	✓	✓	✓
Data Export	1 export type	4 export types	4 export types
User Account Management			
Manage user profiles	✓	✓	✓
Manage user permissions	✓	✓	✓
Maximum users	10	25	unlimited
Login to SAClient directly, by pressing on a single link	✓	✓	✓
Device Management			
Device configuration	✓	✓	✓
AccessPoint location coupling	✓	✓	✓
Third Party AccessPoints	✗	✓	✓
AssetTagging	✓	✓	✓
Certificate of Accuracy	✓	✓	✓
Digital Calibration Certificates	✓	✓	✓
Max. number of loggers in Account	unlimited	unlimited	unlimited
Max. number of AccessPoints in Account	unlimited	unlimited	unlimited
Alarm Features			
Temp/RH/CO2 alarms	✓	✓	✓
Event alarms	✓	✓	✓
Offline alarm	✓	✓	✓
(Door) Contact alarm	✓	✓	✓
Transport alarms (SwitchHolder or Routes)	✗	✓	✓
Unlimited loggers in alarm profile	✓	✓	✓
Unlimited users to alert	✓	✓	✓
Alert per Email	✓	✓	✓
Alert per SMS	✓	✓	✓
Activation/Resolve alerts	✓	✓	✓
Reminder Alerts	1	5	5
Offline alarm summaries	✓	✓	✓
Configurable alarm delay	✓	✓	✓
Alarm remarks	✓	✓	✓
Alarm Corrective Action, Root Cause Analysis	✗	✓	✓
Alarm notes overview	✗	✓	✓
Alarm confirmation	Mark as read	Confirm manually	Confirm manually
Time-based alarm schedules	✗	✓	✓
Configurable alert language / time zone	✓	✓	✓
Customizable alert text	✓	✓	✓
Number of Alarm profiles per type per logger	1	2	5
SwitchHolder integration	✓	✓	✓
Automatic Recalibration Reminders **	✓	✓	✓
Reporting Features			
Daily Report per email	✓	✓	✓
Weekly Report per email	✓	✓	✓
Monthly Report per email	✓	✓	✓
Onetime Report per email	✗	✓	✓
Aggregated Reports	✗	✓	✓
Reports history	✓	✓	✓
Download generated reports	✗	✓	✓
PDF/A Compliant PDF	✓	✓	✓
Verifiable authenticity of documents	✗	✓	✓
Enterprise Management			
Unlimited enterprise divisions	✗	✗	✓
Enterprise overviews	✗	✗	✓
Hierarchical authorization	✗	✗	✓

Infrastructure and Security			
Web-based software	✔	✔	✔
Cloud-based infrastructure	✔	✔	✔
Triple redundant database	✔	✔	✔
FDA 21 CFR part 11 compliant	✔	✔	✔
Audit Trail	Login history	Full	Full
Digital Help Documentation	✔	✔	✔
Integration			
API Integration **	✘	✘	✔
Events Webhook (Push API)	optional	optional	✔
Alarm Webhook **	✘	✘	✔

*Per data logger per year, **Feature not available yet

Feature	Description
Analysis and Visualisation	
(Door) Magnet Switch	Detect removal from and insertion into holder. Enable or disable alarm (Switch).
Motion	Sensitivity of a logger can be set in different levels. It can be used to detect motion of the logger.
Signal strength	Signal strength from data logger to AccessPoint.
Max. single retrieval period (months)	The maximum range that the data is retrievable (charts, logs, exports, etc.)
Save function Data Analysis	Generate a link of your Data Analysis configuration and share it or use it again.
QRView	By scanning the QR code on the logger you go to the QR display where you can see parameters like temperature, RH, etc. It is available public or private (for private you have to login).
Dashboard widgets	With dashboard widgets you have insight in your alarms and devices on one page.
Data Export	You can use the Data Export feature to create files that contain device measurements or events. With Data Export you can request the creation of multiple exports one after another, create PDF/Excel/CSV export files, create an export file for multiple devices at once and download/archive/delete exports. A Standard account has 1 export type (Default) and Pro / Enterprise accounts have 4 export types (Default, Linear interpolated, Rounded times and Rounded times (up). Pro and Enterprise accounts also have the Genuine check option.
User Account Management	
Maximum users	Maximum number of logins that you can have under your account.
Device Management	
Device configuration	Set basic properties of your devices (name, visibility, etc.).
AccessPoint location coupling	When loggers are transported between different locations, arrival and departure events can be generated.
Third Party AccessPoints	When a logger communicates with a third party AccessPoint, you can give the external AccessPoint a name. This is useful if you supply other companies that also use the SenseAnywhere Monitoring System.
AssetTagging	AssetTagging allows to monitor an Asset instead of a logger. All data, alarms and reports are created for the Asset. It's easy to replace a logger in an Asset which solves issues for (re)calibration and logger replacement.
Certificate of Accuracy	Digital available certificate in the SAClient portal which states that the logger meets the SenseAnywhere measurement accuracy requirements.
Digital Calibration Certificates	Digital available Calibration Certificates in the SAClient portal.
Alarm Features	
Event alarms	Set an alarm for a specific event like dock, undock, arrival, departure, start motion and stop motion.
Offline alarm	An alarm that your logger is offline.
(Door) Contact alarm	Get alarmed when your contact is opened or closed for too long.
Transport alarms (SwitchHolder or Routes)	It is possible to start and end transport monitoring with the SwitchHolder. It is also possible to set a transport alarm for predefined routes based on arrival and departure.
Reminder Alerts	Get alerted again (reminded) for a maximum number of times when an alarm is still active. The reminder interval is configurable.
Offline alarm summaries	When the logger comes online after it was offline, you get a summary of the active alarms during that period.
Configurable alarm delay	There will be an alarm when the limits are exceeded for too long (delay).
Alarm remarks	Alarm remarks offers the possibility to write remarks about why there was an alarm, how it was solved, etc.
Alarm notes overview	It is possible to add different types of notes: Remark (Standard, Pro, Enterprise), Corrective Action (Pro,
Alarm confirmation	The alarms can be marked as read (Standard, Pro, Enterprise) or manually confirmed (Pro, Enterprise).
Time-based alarm schedules	Time-based alarm schedules allow the user to monitor loggers on specific days or hours.
Customizable alert text	Write your own alert text, optionally using tokens. Tokens are placeholders that are replaced for logger data like temperature.
SwitchHolder integration	Dynamically enable or disable your alarm monitoring by switching it on or off using the SwitchHolder.
Automatic Recalibration Reminders **	Customers will be reminded that the loggers need to be recalibrated when using digital calibration certificates.
Reporting Features	
Onetime Report per email	Choose a custom period for the report.
Aggregated Reports	The Aggregated report option is an extension to the daily/weekly/monthly/one-time reports, where up to 10 loggers are included in one graph, instead of one separate graph per logger.
Reports history	An overview of all generated reports.
Download generated reports	In the report history you can download the PDF report manually.
Verifiable authenticity of documents	With this feature you can verify if the digital copy of your document has been modified after it has been generated by SenseAnywhere.
Enterprise Management	
Unlimited enterprise divisions	The enterprise can be divided in many divisions which can be managed individually, without losing the overview.
Enterprise overviews	All information about the divisions can be viewed in one overview.
Hierarchical authorization	Division can be placed in a hierarchical structure where users can manage specific divisions.
Infrastructure and Security	
Web-based software	No installation required.
Cloud-based infrastructure	Secure access to your data 24/7.
Audit Trail	Here you can see which user performed which action in the system. An Audit Trail is a record that provide documentary evidence of the sequence of activities that have affected at any time a specific operation, procedure, or event. Standard: Login History & Alarm Log Pro and Enterprise: - User Password change, Lock out - User Profile (email / cell / display name changes) + User Role changes - Sensor Settings - Global Customer Settings - Transport Routes + Lists
Digital Help Documentation	Detailed explanation, instructions, etc. digitally available within the SAClient portal.
Integration	
API Integration **	API Integration provides centralized access to logger data over the web (e.g. temperature data, logger configuration).
Events Webhook (Push API)	All logger and AccessPoint data can be pushed to a specified URL, via HTTP(S) GET.

Alarm Webhook **	All alarm data can be pushed to a specified URL, via HTTP(S) GET.

**Feature not available yet

Everything is subject to change without notice. SenseAnywhere cannot be held liable for any existing information changes, mistakes, typos, misprints or updates.